

# MERCHANT

## CASE MANAGEMENT SERVICES, INC.

### Bilingual Case Management

#### Our Mission

We provide quality of care and cost management containment by serving as a liaison between the insurance, employers and the health care providers. We return the worker to gainful employment in a timely fashion.

#### Get To Know Us

We are your valuable partner in coordinating cost effective quality health care.

Our goal is to provide services by Registered Nurses to coordinate, monitor and manage cost containment activities with the client health care services!

The use of a Case Manager curtails the cost of health care services and minimizes duplication of services.

Case Managers evaluate and determine appropriateness of services in terms of the criteria set by quality standards, as defined by the Commission for Case Manager.

We also provide translation services for the Spanish speaking clientele and attend one time appointment or Independent Medical Evaluation.

Updated reports are provided every 25 to 30 days. Once the case is closed a termination report is issued with a final cost savings report identified due to the use of case management.

Visit us on the world wide web at:

[mywebpages.comcast.net/Merchant\\_Case\\_Management](http://mywebpages.comcast.net/Merchant_Case_Management)



**Member Oak Park/River Forest  
Chamber of Commerce**

**Member RING**

**Member WCCA**

# MERCHANT

## CASE MANAGEMENT SERVICES, INC.

**Bilingual Case Management**



### **Basic Services**

- Workers Compensation Case Management
  - A. On Site
  - B. Telephonic
- Catastrophic Case Management
- Translation Services for Spanish Speaking Clientele

### **Additional Services**

- Group Health Management
- Utilization Review
- Review of Medical Records for Services Provided
- One Time Appointment or Independent Medical Evaluation
- Long Term Disability

### **Contact Us**

We are located in Oak Park, Illinois  
We travel as far northwest as Rockford,  
as far south as Kankakee  
and as far west as Ottawa.  
The map pictured shows  
our service area.

P.O. Box 4001  
Oak Park, Illinois 60303  
Phone: 708/386-5483  
Fax: 708/445-1985



E-mail:  
Merchant\_Case\_Management@comcast.net