



National Postal Mail Handlers Union

THE BREAKDOWN

November 27, 2006

MANAGERS, HUMAN RESOURCES (AREA)

SUBJECT: Post November 20, 2006, Contract Applications

The Postal Service and the National Postal Mail Handlers Union have agreed that in the absence of a successor National Agreement, certain contractual provisions will apply as stated below:

- Article 12.3 A – The bid count for successful bids during the term of the new Agreement is to begin effective November 21, 2006 at 12:01 a.m.



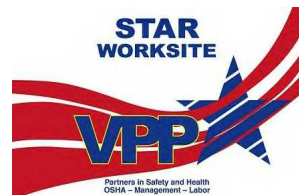
Doug A. Tulino

OPTION 5

Connecting faster with the Shared Services Center

It's not user friendly until the people say it's so. That's why the interactive voice response (IVR) system for self-service *PostalPEOPLE* transactions has been updated based on employee feedback.

PostalPEOPLE is the Human Resources self-service initiative that allows employees to take care of personnel transactions 24/7 through the new Shared Services Center in Greensboro, NC. Now, its HR specialists can be reached more quickly when employees call the toll-free number: 1-877-477-3273, option 5. "We've made option 5 much easier to use," says HR Shared Services Center Manager Nancy James. "Employees get to the Shared Services Center faster for individualized attention." In addition to connecting by phone, employees who are part of the *PostalPEOPLE* system can go online or stop by a personnel kiosk to perform benefit and compensation, retirement, and administrative and job vacancy functions.




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