

February News from **Palladium Riviera Maya**

The Royal Suites.-

- No service charge for the room service. The same wine list we have at the a la carte restaurants is available (at a charge) (Please see my updates to the wine list - Anne)
- Some salt snacks have been included in the mini bar.
- A courtesy service will be done in the rooms in the evenings.
- Newspapers will be delivered to the rooms upon request. We are just starting with this and I hope that in a few days we will have this under control.
- No towel card is requested for the Royal Suites guests. Bath towels are being placed in each bed by the pool early in the morning.

Coming soon.-

- The golf cars that give service to the Royal guests will be clearly identified with The Royal Suites Yucatan logo. So everybody will identify it easily and everybody at the resort will know that these golf cars are exclusive for the Royal Suites guests.
- We expect the new (Royal) restaurant to be ready before the end of this month.
- Guests staying at the Royal Suites will have the chance to book in all the a la carte restaurants.
- If everything goes well, in less than two weeks we will have a private beach area for the Royal Suites guests. This place will be located close to La Jarra and waiter service will be available. We need to built some more palapas, have the proper signals and a few details more.

Grand Palladium **Kantenah / Colonial / White Sand / Riviera .-**

- The mini bar is restocked everyday at no extra charge since yesterday. (Feb/01)
- *As soon as we receive the equipment we need to do it, there will be no limit to go to the a la carte restaurants and reservations will not be needed. Only those guests staying at the Royal Suites will have the chance to book them in advance.*

And there are many, many other things that we are preparing, not only for this resort but also for all the other Grand Palladium and The Royal Suites.

From Felipe **Martinez**, General Manager